

FAQs

Hole in One Program

What is included in the Hole In One package? [Click here to view package details.](#)

The hole in one package includes a main prize sign, bonus prizes for each additional par-3, bonus prize signs, shipping direct to golf course or tournament, plus, 24 hour customer service, event execution checklist and the highest rated coverage in the industry.

What if the number of players change on the day of the tournament?

Changes to the number of shots to be taken must be called in to AHNO prior to the start of the tournament. Coverage fee adjustments will be billed or refunded after the event.

What happens if the tournament is rained out?

Assuming no shots were taken on the target hole(s) the contract will be amended to a rescheduled rain date without additional charge.

What is the minimum yardage?

In no event may any contestant shoot at the main prize hole(s) from less than 135 yards.

What if there are pros playing in the tournament?

If a professional golfer is eligible to win any hole-in-one prize(s), the individual must be counted as a participant in the contract and additional charges will apply.

Does AHNO supply the hole witnesses?

All witnesses must be appointed by the sponsor or a responsible tournament official.

Fundraising Promotions

What's included in the contest package cost? [Click here to view fundraising package details.](#)

Contest packages include prize coverage, a custom sign package including a 2' x 6' banner and 11" x 17" register to win counter sign, sample set of rules and regulations, 24 hours customer service and event checklist.

Are there certain eligibility requirements for contestants in a skilled contest?

Yes, for skilled contests, finalists will be required to complete an eligibility affidavit prior to participating in any contest that confirms the contestant has never played at a professional or semi-professional sporting level and has not participated in either high school or collegiate level sports in the past six (6) years.

AHNO Claims Department

How are winners submitted?

Immediate telephone notice by the sponsor to the claims department of AHNO must be made no later than the first business day after the event. In the event of a winner, the claims department of AHNO will provide a claim packet to the sponsor.



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FAQs Continued

Signage and Shipping

Can signs be customized with business logos?

Yes, AHNO can provide logos on the main prize sign at no additional cost. However, AHNO requires camera ready artwork, preferably in a 300 dpi .tif, .eps, or .jpg format. Logos requested on bonus prize signs will incur a \$25 logo fee.

Can sign proofs be viewed prior to shipping?

Yes, sign proofs are available at no additional cost. Proofs must be requested as they are typically not issued.

When do rush shipping fees apply?

A \$25 rush shipping fee will apply for contracts that require delivery of signage or merchandise within three (3) business days.

What can be advertised in advance about the promotion?

Small descriptions about the promotion may be used without giving away specific details such as distance.

Can “No Purchase Necessary” be removed from the sample rules and regulations received?

No. Using terms such as “Entry Fee”, “Payment”, or “Proof of Purchase” is against the law when entering a game promotion. In the event someone would like to use an AMSP promotion to raise money for a charitable non-profit organization, if approved, the term “Suggested Donation” can be applied.

Contract and Payment

How much time does AHNO need to book the contract?

To book a contract without receiving a sign package, AHNO requires a 24 hour notice prior to the start of the event. In order to receive a sign package and not incur a rush shipping fee, AHNO requires a minimum of 3 business days prior to the event.

When does the contract payment have to be received?

Payment must be received at least 24 hours prior to the event date.

Can a contract be revised?

Any revisions to the contract must be called in to AHNO prior to the tournament. Changes can be phoned in at (800) 822-2257 (outside of normal business hours, leave a message in AHNO's emergency mail box) or via fax at (770) 271-4007.

How much does it cost?

Our fees are calculated on the following components: Prize value you wish to cover, total number of contestants attempting the contest and the odds/probability of the contest. Prices will vary.

What is AHNO's cancellation policy?

If the event is cancelled for any reason, AHNO must receive a 24-hour advance written notice. A full refund less a cancellation fee will be made.



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